



EFFECTIVE SUPERVISORY SKILLS

Aim:	To get a clear understanding of the role; identify and practise key skills for effective supervision.
Target group:	This course is aimed at those who recently become promoted to a first line management or supervisory role and have had no formal training on the subject before.
Course content:	<ul style="list-style-type: none">•The role of the supervisor•Effective communication•Assertiveness skills•Planning and decision-making•Motivation•Presentation skills•Action planning for development.
Duration:	90 minute webinar: downloadable replay available.
Certification:	All delegates will receive a Megamorphose Certificate of Attendance in order to record continuous professional development.