



## MANAGING RELATIONSHIPS AT WORK – EMOTIONAL INTELLIGENCE

<b>Aim:</b>	To provide managers and supervisors with the skills to deal with personal problems for staff and so achieve a productive and happy working environment.
<b>Target group:</b>	This course is aimed primarily at developing the interpersonal skills of people who have had little or no formal training on the subject of emotional intelligence. It is especially appropriate for managers, supervisors and other staff in a position of responsibility for others.
<b>Course content:</b>	<ul style="list-style-type: none"><li>• Understanding the role of emotional intelligence</li><li>• Personal style</li><li>• Understanding the element of trust</li><li>• Dealing with conflict</li></ul>
<b>Duration:</b>	90 MINUTE WEBINAR – downloadable replay available.
<b>Certification:</b>	All delegates will receive a Megamorphose Certificate of Attendance in order to record continuous professional development.